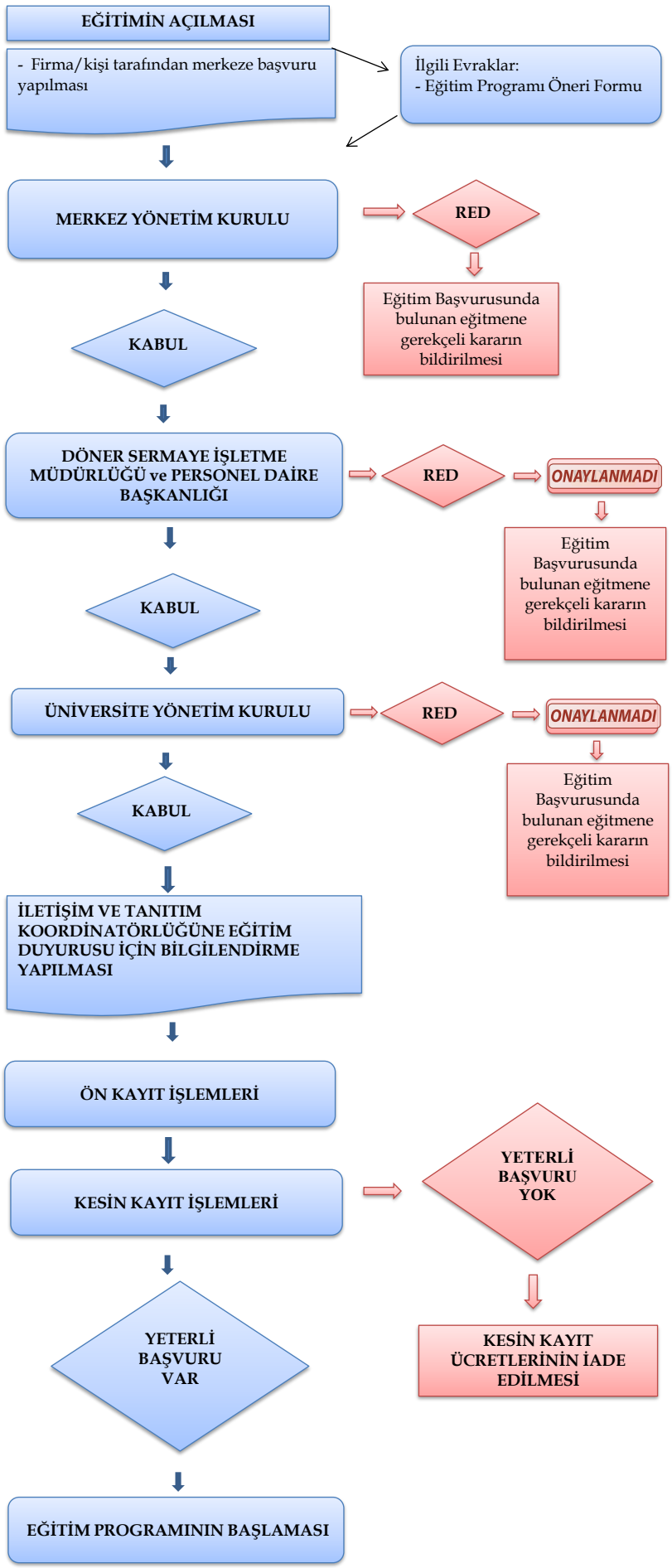EĞİTİM HİZMETİ İŞ AKIŞ DİYAGRAMI